

Oberbüren, 22.08.2025

Aftersales Service for Direct Warper BENDIRECT Type ZS93 / ZS10

Dear Sir or Madam

The direct warper BENDIRECT type ZS93 / ZS10 was built between 1993 and 1998.

We are now confronted with the fact that essential components for the electronic control system of the BENDIRECT are no longer available. The problem is that no substitutes are offered on the market. At the moment we have still some of the most important parts available, but the procurement of all the parts is getting complicated each year and it's sometimes impossible to find the required parts.

We regret to therefore have to inform you herewith that we are no longer in a position to guarantee full service for the BENDIRECT type ZS93 / ZS10.

In order not to risk any interruption of your production we strongly recommend taking into consideration a back-up plan.

We are in position to offer you our latest direct warper models as an exchange.

Our local agents and the regional sales manager are at your disposal to discuss this matter personally at any time to ensure your production.

Sincerely your
KARL MAYER Textilmaschinen AG



Dieter Gager
Vice President Sales & Marketing



Beat Schnurrenberger
Vice President Care solutions